Unscramble the dialogue:

At a _____.

- How do you spell your surname, sir?
- Hello, sir. Do you have a reservation?
- Can I see your passport, please?
- T - H - O - M - P - S - O - N.
- Thank you. Yes, what time does breakfast start?
- All right, I see. A room for 5 with a terrace.
- Yes, that's right.
- Thank you sir, have a nice day!
- Sure, here you go.
- Thank you. … Here's your key. You room is on the third floor. Do you have any questions?
- At 6.30.
- Hello! Yes, I do. My name is Sam Thompson.
- Thank you.
- you too!

Fill in the blanks:

- Hello, sir. Do you ____ a reservation?
- Hello! Yes, I ____. My name is Sam Thompson.
- How do you _____ your surname, sir?
- T - H - O - M - P - S - O - N.
- All right, I see. A room for 5 ____ a terrace.
- Yes, that's right.
- Can I _____ passport, please?
- Sure, here you go.
- Thank you. … Here's your key. Your room is on the third _____. Do you have any questions?
- Thank you. Yes, what _____ does breakfast start?
- At 6.30.
- Thank you.
- Thank you sir, have a _____ day!
- you too!

Unscramble the dialogue:

At a _____.

- Thank you.
- Good morning. Can I sit here?
- Sure. Here's your menu.
- Good morning, madame!

- Thank you.
- Are you ready to order?
- It's "behappy1234"
- Yes, I'll have a coconut and the continental breakfast, please.
- Yeah, what's your wi-fi password?
- Okay, anything else?

- Sure. Just a moment.
- Would you like anything else?
- How was your breakfast?
- No, thank you. Can I have the bill, please?
- Very nice, thank you.

Who says it? A waiter (W) or a customer (C)?

- Are you alone? ***W***
- Can I have the bill please.
- Are you ready to order?
- What would you like to drink?
- What's your wifi password?
- Any dessert?
- Would you like anything else?
- Can I sit here?
- How was your food?
- Can I have a glass of water, please?
- Where's the bathroom?